

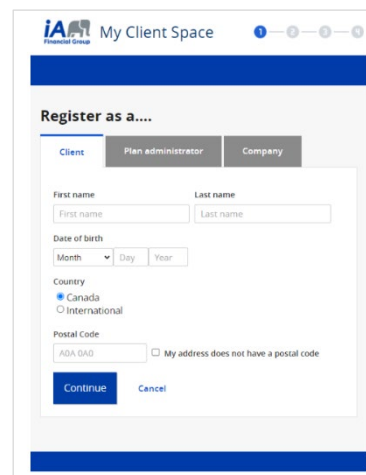
Creating your account in My Client Space

Quick and easy!

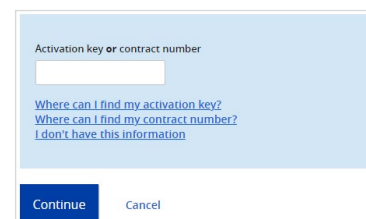
1

Go to the account creation page

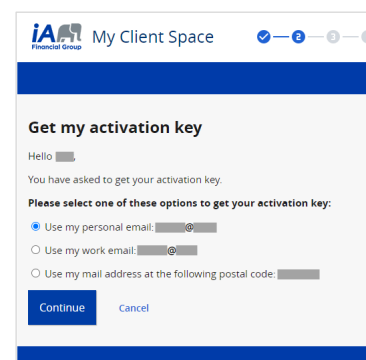
- Go to ia.ca/myaccount.
- Click on **Create an account**.
- Enter your personal information (first name, last name, date of birth and postal code), then click on **Continue**.



- If you have an activation key, enter your activation key and click on **Continue**.
- If you don't have your activation key, click on **I don't have this information**.



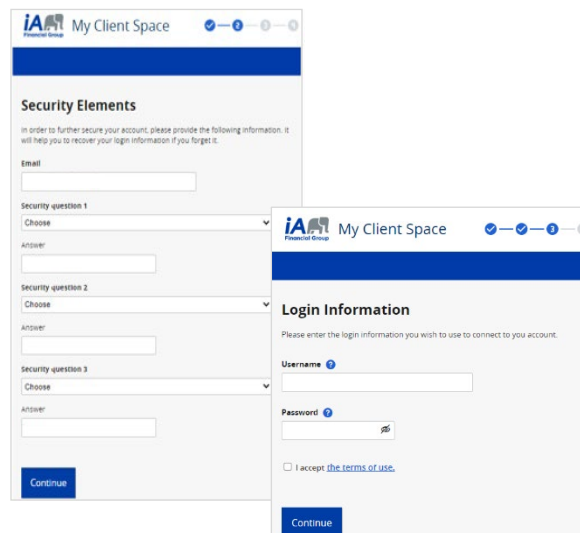
- Indicate whether you would like to receive your activation key by email or by mail, using the postal code you previously provided, and click on **Continue**. A message confirming that your activation key has been sent will appear.
- Once you have received your activation key, return to ia.ca/myaccount. Once you have entered your personal information and clicked on **Continue**, enter your activation key in the space provided and click on **Continue**.



2

Create your access

The last step is to choose your Security Elements and your Login Information.



The image displays two overlapping screenshots of the 'My Client Space' web interface. The left screenshot is titled 'Security Elements' and includes a progress bar at the top with four steps, the second of which is active. It contains an 'Email' input field, and three 'Security question' sections, each with a 'Choose' dropdown and an 'Answer' input field. A 'Continue' button is at the bottom. The right screenshot is titled 'Login Information' and also has a progress bar with the third step active. It features 'Username' and 'Password' input fields, a checkbox for 'I accept the terms of use', and a 'Continue' button at the bottom.

Now that you have created your account in My Client Space, you can manage your group insurance plan at any time.

You can:

- Submit your claims and follow their evolution
- Check the extent of your coverage
- Generate the list of claims reimbursed for tax purposes
- Check to see if a drug is covered by your plan
- Obtain proof of travel insurance
- And much more!

You can also use the iA Mobile application if you wish.



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MKG(2023-09)-ACC