

Assisted Dialogue (Step 2) Process Overview

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1. Preparatory Meeting with Each Party	The Facilitator holds a short orientation meeting (30 min) with each party in private to prepare for the Assisted Dialogue.
2. Assisted Dialogue Meeting including:	A joint meeting occurs with the two parties, supported by a neutral facilitator. (60-75 mins).
AD Part 1: Narration and Dialogue	Each person explains the events which led to the problem or conflictual situation, in turn.
AD Part 2: Exploring Needs and Interests	Parties each express the underlying needs and interests they have which caused the concern. The facilitator draws out each person's human, social or economic needs that centre in the conflict.
AD Part 3: Brainstorming Solutions	Parties brainstorm solutions, once they have an understanding of the problem, seeking options to obtain a win-win resolution.
AD Part 4: Agreement and Follow-up	Once a win-win scenario is reached, the neutral third party facilitator records the solutions agreed upon by the parties in written form for the parties to retain for future reference.